# **HHI**FARMWORKER HEALTH NETWORK

## Key Resources for Migrant Health

The Farmworker Health Network (FHN) is comprised of six National Cooperative Agreements in migrant health funded through the U.S. Department of Health and Human Services (HHS) to provide training and technical assistance to current and potential Migrant Health Center Programs. The FHN is committed to supporting the development of leadership within community and migrant health centers and increasing access to care for the migratory and seasonal agricultural worker (MSAW) population. We function as a trusted resource for health center staff and boards, helping them to fulfill their capacity-building needs. We also help them to incorporate service delivery options that are designed to enhance care to MSAWs and their families. FHN members collaborate as a team to address health center needs and bring multiple areas of expertise to bear in problemsolving. The FHN works to assure the visibility of the Migrant Health Program within HHS and other governmental and private organizations through the articulation of issues; analysis and comment on proposed policy and procedural documents; dissemination of populationspecific information; and provision of technical assistance services to address the need for information, training, and education. Attached are key resources from each of the FHN members that highlight best practices and field-tested models.



(510) 268-0091

http://outreach-partners.org/





(301) 347-0400 http://www.nachc.com/



956-968-3600 http://mhpsalud.org/



(202) 293-5420 https://www.farmworkerjustice.org/



(512) 312-2700 http://www.ncfh.org/

This project was supported by the Health Resources and Services Administration (HRSA) of the U.S. Department of Health and Human Services (HHS) under cooperative agreement number U30CS09744, Technical Assistance to Community and Migrant Health Centers and Homeless for \$617,235.00 with 0% of the total NCA project financed with non-federal sources. This information or content and conclusions are those of the author and should not be construed as the official position or policy of, nor should any endorsements be inferred by HRSA, HHS or the U.S. Government.

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### Affordable Care Act: Tools for Outreach and **Enrollment**



Farmworker Justice (FJ) has developed numerous resources on the Affordable Care Act to support health centers' outreach and enrollment efforts in MSAW communities. Our resources include

a series of fact sheets for MSAWs and their families on the Affordable Care Act in English, Spanish, and Haitian Creole. Other resources include a training curriculum and issue briefs for health center staff. Guides and issue briefs specific to H-2A workers are also available.

### **Resources on Health Law and Policy**

FJ provides training and technical assistance on policy issues affecting the health and access to healthcare of MSAWs and their families. FJ's Health Policy Bulletin is an annual publication that provides national and local perspectives on health policy issues that affect MSAWs. Our online resources include fact sheets, issue briefs and guides on the Affordable Care Act, workers' compensation, occupational health standards, immigration law, Medicaid, risk management, and emergency preparedness. FJ has also developed training materials for health outreach workers on pesticide safety, environmental health, and Medicaid and Children Health Insurance Program (CHIP) enrollment.

### **Community Health Needs Assessment Toolkit**



Health Outreach Partner's Health (HOP'S) Community
Outreach Health Needs Assessment
Toolkit provides a wealth of information, to practical tools and strategies to support

organizations in their efforts to understand and address the health needs of underserved populations. The easyto-use toolkit guides users through the five key steps of the needs assessment process and is a useful resource for organizations looking to start conducting a needs assessment or to improve existing efforts.

### **Medical-Legal Partnership Guide** (A Collaboration between HOP and FJ)

FJ and HOP developed a Medical-Legal Partnership Guide for MSAW-serving organizations with strategies and best practices for Medical-Legal Partnerships. FJ works closely with both medical and legal services providers in MSAW communities and encourages greater collaboration among these professionals to improve the health, living, and working conditions of MSAWs and their families. FJ also works with the National Center for Medical-Legal Partnership to promote and facilitate medicallegal partnerships in MSAW communities.

### **Outreach Reference Manual**

HOP's Outreach Reference Manual is a comprehensive reference for outreach programs designed to improve program effectiveness and sustainability. Tackling such topics as cultural competency, health education, recruitment and retention, needs assessment, planning, and evaluation, the information included is not just relevant for outreach, but for everyone working to improve health care access in the community. HOP has recently released updated chapters on Care Coordination, Outreach Program Planning and Evaluation, and Clinical Outreach.

### **Outreach Starter Kit**

To best support health centers that are starting a new outreach program, as well as organizations looking to strengthen their existing outreach efforts, HOP created the Outreach Starter Kit for Health Centers. The Starter Kit contains outreach-related resources all in one place for Newly-Funded Health Centers and New Access Point Grantees. This resource will support you in better understanding outreach and its target populations, planning and implementing your program, hiring and maintaining staff, and demonstrating the business value of outreach.

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### Performance Management and Governance Tool Kit

The Performance Management and Governance Tool Kit provides health centers with a large collection of example policies & procedures, forms, templates, and other supportive documents designed to help health centers reach program expectations. The tool kit includes topics such as sliding fee scales, assessing patient satisfaction, verifying patient MSAW status, community needs assessments, and emergency preparedness. Tools for recruiting and training consumer board members are also included. New items are added regularly, and health centers can suggest new resource ideas.

#### **Farmworker Fact Sheets**

NCFH has developed a series of fact sheets with the most current research and authoritative information about a range of topics affecting MSAWs. These 2-4 page facts sheets cover topics such as current MSAW demographic information, mental health issues, tuberculosis, child labor, and profiles of indigenous MSAWs and those working in animal production industries. Health centers can use this information to provide MSAW-specific data in grant applications, educate staff about the MSAW population, and gain insight into current MSAW health issues.

### **Health Tips**

Health Tips is a bilingual newspaper that provides low-literacy information about health issues that affect underserved Hispanic and MSAW populations, such as adolescent health, diabetes, food safety, and the Affordable Care Act. Health Tips includes information about disease prevention, guidance for interacting with health care providers, and contact information for those seeking further information. You can download electronic copies of Health Tips in English or Spanish.



### **Promotor(a)** Program Implementation Guide



MHP Salud's Promotor(a)
Program Implementation
Guide is a resource for
migrant and community
health centers that have
an interest in creating
a program based on
Promotores(as) de

Salud. Each part of this Guide is an informational tool designed to aid in the implementation of the program. The Guide both describes the steps involved in developing each component of a program and offers tools that assist with implementing that component.

### **Promotor(a) Supervision Manual**

MHP Salud's Supervision Manual was developed to provide basic guidelines to supervisors of *Promotor(a)* de Salud programs. The Manual is organized into four sections: (1) Overall Information, (2) Hiring and Supervision, (3) Training and Motivation, and (4) Challenges and How to Handle Them. At the end, you will find an appendix with additional information, sample forms, and templates.

### **Evaluation Toolkit for** *Promotor(a)* **Programs**

MHP Salud's Evaluation Toolkit is intended for use by those who run *Promotor(a) de Salud* programs serving MSAWs. The Toolkit is designed for those who have little or no evaluation experience and those with limited evaluation resources, but it also includes tips for improving existing evaluation efforts. It is community-focused, bilingual and tailored to address issues relating to MSAWs, such as short timeframes for administering evaluation activities and collecting data, or low literacy audiences facing multiple barriers to health care access.



#### MIGRANT CLINICIANS **NETWORK**



### MCN Best Practices in Clinical Systems Toolbox

MCN's Clinical Systems Toolbox is your online connection to resources for best clinical documentation practices in migrant and community health centers. MCN's staff has been collecting forms, policies, tools, and protocols from health centers across the United States in an effort to make them available to others working to provide quality health care to the underserved. We have reviewed hundreds of documents and selected these samples for you to use and adapt to your own clinical needs.

### **Clinical Education in Migrant Health**

MCN is committed to providing high-quality continuing education to health care providers serving MSAWs and other underserved populations. MCN's comprehensive clinical education program helps to develop excellence in practice, clinical leadership, and the dissemination of best models and practices. To best serve individual needs, MCN has devised an array of educational services that can be tailored to clinicians' unique requirements. Come explore what we have to offer.

### **Continuity of Care for Mobile Patients**

MCN's Health Network addresses the unique challenge of mobility by creating a system that not only allows clinicians to follow up with their patients, but ensures that patients can have appropriate continuity of care. Health Network provides critical patient navigation, bridge case management, medical records transfer, resource identification and evaluation, referral, and education for mobile patients requiring care for ANY health care issue.

